

From: [REDACTED]
To: [REDACTED]
Subject: RE: Clarification of section 69 of the ECSD Amendment Determination
Date: Tuesday, 29 October 2024 3:24:23 PM
Attachments: [image001.png](#)

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Hi [REDACTED]

Further to my voice message, we are still seeking your confirmation of our understanding of the section 69 notifications and blocking arrangements in my email below, so we have certainty prior to 2 November.

Thanks and regards

[REDACTED]



[REDACTED]

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General

From: [REDACTED]
Sent: Friday, 25 October 2024 7:30 PM
To: [REDACTED]
Subject: Clarification of section 69 of the ECSD Amendment Determination

Good afternoon [REDACTED]

Further to our conversation this afternoon and as explained below, we would appreciate the ACMA providing further clarification about the application of section 69 of the *Telecommunications (Emergency Call Service) Amendment Determination 2024 (No. 1)*. In our conversations you have indicated the ACMA drafted this section with the intention of making it compatible with the blocking of phones at a TAC level. This is the approach to blocking being taken by Telstra and we understand Optus is also using it. With TAC level blocking we can apply the notification and blocking process in Section 69 to any class of mobile phones on our network with either an existing TAC code that is found to be no longer be capable of making emergency calls or a new TAC code that is found to not be capable of making emergency calls. For example, as noted in the Explanatory Statement for section 68, after 2 November 2024, industry testing may discover a class of mobile phones that can no longer access the emergency call service. However, TAC level blocking does not allow us to apply the section 69 notification and blocking process to mobile phones that newly attach to our network with a TAC code that has already been blocked. In this situation the phones are blocked immediately. You have suggested that providing clear advice on our web site about which mobile phone

types are blocked would be adequate notice for users of phones that newly attach to our network with a TAC code that has already been blocked. Please confirm this is the case.

Thanks in advance.

Regards, [REDACTED]

[REDACTED]



[REDACTED]

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